



cve@caneyvalley.com
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For emergency outages please call 800-310-8911

THE CANEY VALLEY ELECTRIC
COOPERATIVE ASSOCIATION, INC.



TheVoice

Caney Valley Electric Co-op, Inc.

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Office Hours

Monday - Friday, 8 a.m. to 4:30 p.m.

Power Cost Adjustment

The Power Cost Adjustment (PCA) for October is \$0.02407/kilowatt-hour. This amounts to an additional \$24.07 per 1,000 kilowatt-hours. The PCA was implemented in 2002 to cover only the increase (or decrease) in power costs (over and above 7¢/kWh) charged to us by our wholesale power supplier, Kansas Electric Power Cooperative (KEPCo) in Topeka. The PCA varies each month depending on the wholesale charges from KEPCo, and is a flow-through on your electric bill.

FROM THE GENERAL MANAGER

Let Your Voices be Heard

There are occasions we would like to have a feeling of some influence, a "say," or at least have a chance for our voices to be heard in how public service-type companies (including utilities) are operated, how government entities administer their duties, or how large corporations and businesses treat us.

Your electric cooperative provides you with opportunities to let your thoughts, suggestions, criticisms or ideas be heard by your board members, your cooperative's manager, and the cooperative's employees. By contacting any of them, your thoughts and concerns can be voiced, heard, and considered.

Contacting your cooperative is easy compared to what you may have to go through to get the attention of

a responsible person at large utility companies, businesses, or government bureaucracies.

Your geographical area of the electric cooperative has a board trustee with whom you may visit one-on-one. The trustee can then present the information you provide to the whole board for consideration and appropriate action, if necessary. It can be a straightforward process with the response to your "voice" being acknowledged.

We encourage you to ask us questions or discuss your concerns about any of the cooperative's practices or activities. There are reasons behind the way things are done, and we will be glad to visit with you about them.

ALLEN A. ZADOROZNY,
GENERAL MANAGER

Focused on YOU.

OCTOBER IS NATIONAL CO-OP MONTH

Electric cooperatives were created to serve their members. Because we're a co-op, we're able to adapt to our community's unique needs. That's the power of co-op membership.

Cold Weather Rule Begins November 1

The Kansas Corporation Commission (KCC) adopted a statewide, uniform Cold Weather Disconnection Rule on March 20, 1989, which governs termination or restoration of utility service when consumers are financially unable to pay utility bills from November 1 to March 31 annually.

Caney Valley Electric has adopted this Cold Weather Disconnection Rule with certain modifications to accommodate our consumers.

Cooperative members who are unable to pay their electric service bills during the cold weather period may qualify for this program, provided they fulfill certain good faith requirements when attempting to pay, as summarized below:

- ▶ Members must notify the cooperative and state their inability to pay their service bill in full.
- ▶ Members must apply to federal, state, local or other financial assistance programs for which they may be eligible to receive aid in paying utility bills. Your cooperative can inform you of agencies or organizations which may provide financial assistance.
- ▶ Members must make an initial minimum payment equal to 1/3 of the total amount due the cooperative which includes any arrearage. (Example: If a customer owed an arrearage of \$200 and a current bill of \$40, they would owe the cooperative a total of \$240. The initial payment under the Cold Weather Rule would be equal to \$240 divided by 3, or \$80.) All previous arrearage average payment plans must be paid off before entering into another plan.
- ▶ Members will be required to enter a level payment plan agreement for past, current and future charges for electric

service, with arrears paid in equal installments over the next 2 months. A consumer and the cooperative may negotiate other payment arrangements mutually agreeable, individualized to the consumer's situation, providing the most appropriate terms, after the consumer has been informed that he or she has at least 2 months in which to pay under the Cold Weather Plan.

- ▶ Members will be required to provide sufficient financial information to enable the cooperative to determine an appropriate payment agreement.

Please note that consumers may be ineligible for the benefits under the Cold Weather Disconnection Rule if they fail to follow the above requirements, illegally divert utility service, receive service by tampering as defined by KCC rules or default on a payment agreement.

In no event will the cooperative disconnect service if the temperature is forecast to fall below 30 degrees F. within 24 hours following the time of disconnection.

Please be advised that once an agreement has been made and those terms are defaulted on, the agreement becomes null and void and the member's electric service will be subject to immediate disconnection.

It is the belief of some that once the CWR is in effect, electric bills can be ignored and the cooperative will not disconnect service; this is not true. The cooperative can and will disconnect for non-payment if the above criteria are not met.

The Cold Weather Rule is to ensure that human health and safety are not unreasonably endangered during the cold weather months.

Don't Become ELECTRICITY'S Path to Ground

When electric utility equipment becomes damaged, the ground and objects can become energized.

If you are in a situation where there could be downed power lines or a damaged pole, guy wire or padmount transformer (green box), know what to do to save your life and the lives of others.

Car Accident —

- 1 Stay inside your vehicle or cab since the ground or objects could be energized.
- 2 Call 911 and report there are downed or damaged power lines or a dislodged green box.
- 3 Wait for the utility crew to arrive to de-energize the power.
- 4 Do not exit until someone from the utility says it is safe to do so.



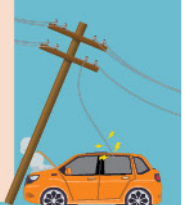
Only Exit if the Vehicle is on Fire —

- ▶ Cross your arms over your chest and make a clean jump out.
- ▶ Do not touch the vehicle and the ground at the same time.
- ▶ Make solid hops with your feet together as far away as you can.
- ▶ Do not return to the vehicle.



Bystanders —

- ▶ Do not approach the scene. Call 911 for help.
- ▶ Stay at least 50 feet away and do not lean on or touch anything, including fences or guardrails.



Staying Prepared for the “When”

When it comes to power outages, unfortunately we all know it's a matter of “when” not “if.” The last thing you want to worry about when the lights go out is how you will power any vital medical equipment in your home.

That is why Caney Valley Electric maintains a list of our members who have a life-threatening medical condition which requires special equipment for whom a power interruption may be dangerous and life-threatening.

Examples of qualifying life-sustaining equipment include respirators, oxygen, concentrators, ventilators, home dialysis machines and other equipment for human-life-threatening medical conditions.

For those who qualify, when possible and reasonable, CVE makes an effort to notify these individuals in advance of a planned outage or known pending

Members with critical health issues should always be prepared with back-up plans in case of any outages.

emergency situation, such as an extended outage. This notification is made so our members have the chance to make alternative arrangements to meet the power supply needs of the individual for whom the power interruption would be dangerous and life-threatening. Members with critical health issues should always be prepared with back-up plans in case of any outages.

If you believe you or someone you know qualifies for this list, please call our office at 800-310-8911 and ask to be included on it.

WHEN POWER LINES COME DOWN



Collisions with a pole or pad-mounted transformer can cause the ground and objects to become energized. Always consider a downed line or damaged equipment energized and deadly.

If you are in a car accident involving a downed line:

- ▶ Stay in the vehicle.
- ▶ Call 911 to report the downed or damaged line.
- ▶ Wait until someone from the electric utility says it is safe to get out.

If you see a downed or damaged power line or pole or a dislodged electrical cabinet:

- ▶ Do not go near it.
- ▶ Do not touch it.
- ▶ Do not try to move it with another object.
- ▶ Do not touch items that could be energized.
- ▶ Warn others to stay away.



Dress Up with Care for HALLOWEEN

When dressing your little ones (or yourself), keep these safety tips in mind



- ▶ Always wear costumes that are labeled flame resistant.
- ▶ Wear bright, reflective costumes or add strips of reflective tape to improve visibility.
- ▶ Do not wear decorative (colored) contact lenses unless you have seen an eye care professional.
- ▶ Wear makeup and hats rather than costume masks that can obscure or obstruct your vision.
- ▶ Test the makeup you plan to use in advance for a possible allergy.

In addition, inspect any plug-in decorations for signs of wear and tear (fraying or bare wires or broken plugs) and replace them if damaged.

Halloween Safety

Halloween is a time for candy, costumes and in some cases, outdoor lighting or inflatable decorations. While preparing for and enjoying the holiday, follow these safety precautions:

Outdoor Lighting

- ▶ Inspect each electrical decoration. Check cords for cracking, fraying or bare wires, as they may cause a serious shock or start a fire. Inspect plugs for damage. Replace any damaged decorations.
- ▶ Make sure lights, animated displays or other electrical outdoor products are safety tested by a reputable laboratory such as UL (Underwriters Laboratory) and approved for outdoor use.
- ▶ Do not overload extension cords or allow them to run through water.
- ▶ Plug outdoor electric lights and decorations into ground fault circuit interrupter-protected outlets.
- ▶ When decorating outside, always make sure to look up and check that you and any equipment, such as ladders, are at least 20 feet away from

overhead power lines. Always carry a ladder or other long object or tool in a horizontal position.

The U.S. Food and Drug Administration, the Consumer Product Safety Division and the Centers for Disease Control and Prevention offer these tips:

Costume Safety

- ▶ Wear costumes that are labeled flame resistant.
- ▶ Wear bright, reflective costumes or add strips of reflective tape for added visibility.
- ▶ Do not wear decorative (colored) contact lenses unless you have seen an eye care professional for a proper fitting and instructions on how to use them.
- ▶ Wear makeup and hats rather than costume masks that can obscure or obstruct your vision.
- ▶ Test the makeup you plan to use in advance for a possible allergy by putting a small amount on your arm.

Food Safety

- ▶ Do not let your little ones (or anyone) eat candy or other treats until they have been inspected at home.
 - ▶ Check all labels for potential food allergens.
 - ▶ If you have very young trick-or-treaters, remove any choking hazards such as gum, peanuts, hard candies or small toys from the goodie pile.
 - ▶ Inspect commercially wrapped treats for signs of tampering, such as tiny pinholes, tears in wrappers or anything unusual.
 - ▶ Limit your risk of questionable candy by only ringing doorbells of homes you know.
- Enjoy treats and decorate safely.

Outages for AUGUST 2022

Occasionally, a part or parts of the delivery system fail and an outage occurs. Below are the larger outages that occurred in August.

Date	Area	Members Affected	Duration	Cause
8/20	Grafton area north	65	1 hr 50 min	Broken jumper & blown arrester
8/20	Sedan Loop Feed	400	1 hr	Broken jumper & blown arrester
8/29	Sedan Loop Feed	400	30 min	OCR in substation

Operating Statistics

For Month Ending	July 2022	July 2021
Meters Billed	5,247	5,237
kWh Purchased	7,304,739	6,314,090
Cost Per kWh	0.08967	0.08559
kWh Sold	5,559,513	5,351,017
Total Revenue	\$ 954,118	\$ 898,236
Purchased Power	\$ 656,798	\$ 542,008
Operating Expenses	\$ 251,746	\$ 230,654
Depreciation Expenses	\$ 71,373	\$ 70,227
Interest Expenses	\$ 43,481	\$ 38,444
Other Expenses	\$ 2,950	\$ 748
Operating Margins	\$ (72,230)	\$ 16,155
Non-Operating Margins	\$ 3,716	\$ 2,569
Total Working Margins	\$ (68,514)	\$ 18,724
Margins Year-to-Date	\$ (278,506)	\$ 50,904

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Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact USDA's TARGET Center at 202-720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at 800-877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint,

complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call 866-632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Dept of Agriculture, Office of the Assistant Sec'y for Civil Rights, 1400 Independence Ave., S.W., Washington, D.C. 20250-9410; (2) fax: 202-690-7442; or (3) email: program.intake@usda.gov.