

cve@caneyvalley.com
www.caneyvalley.com
For emergency outages please call 800-310-8911

THE CANEY VALLEY ELECTRIC COOPERATIVE ASSOCIATION, INC.

TheVoice



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Contact Us

401 Lawrence, P.O. Box 308
Cedar Vale, KS 67024
620-758-2262, Fax: 620-758-2926
cve@caneyvalley.com

Office Hours

Monday - Friday, 8 a.m. to 4:30 p.m.

Power Cost Adjustment

The Power Cost Adjustment (PCA) for April is a credit of \$0.00022/kilowatt-hour. This amounts to a credit of \$0.22 per 1,000 kWh. The PCA was implemented in 2002 to cover only the increase (or decrease) in power costs (over and above 7¢/kWh) charged to us by our wholesale power supplier Kansas Electric Power Cooperative (KEPCo) in Topeka. The PCA varies each month depending on the wholesale charges from KEPCo, and is a flow-through.

FROM THE MANAGER

The Commitment of an Electric Lineworker

Lineworker Appreciation Day is April 8. National studies consistently rank power line installers and repairers among the most dangerous jobs in the country, and for good reason. Laboring high in the air wearing heavy equipment and working directly with high voltage creates the perfect storm for a dangerous and unforgiving profession.

But electric lineworkers are up to the task. These brave men and women are committed to safety, as well as the challenges of the job. Caney Valley Electric's linemen are responsible for keeping power flowing day and night, regardless of national holidays, vacations, birthdays, weddings or other important family milestones.

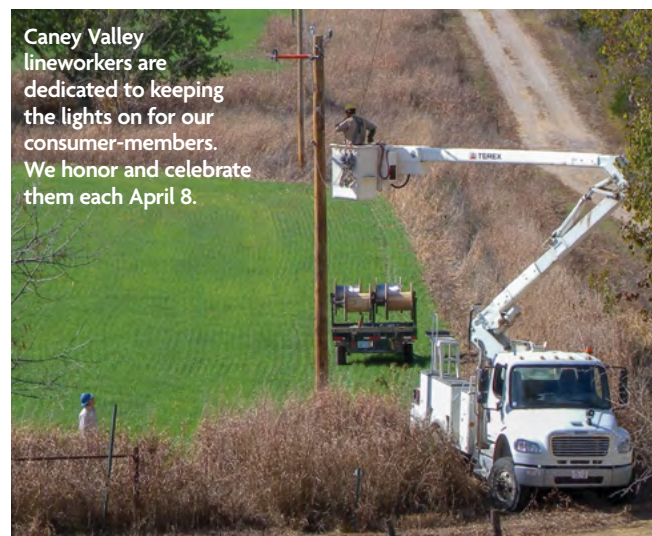
Beyond the years of specialized

training and apprenticeships, it takes internal fortitude and a mission-oriented outlook to be a good lineworker. In fact, this service-oriented mentality is a hallmark characteristic of lineworkers. The job requires lineworkers to set aside their personal priorities to better serve their local community.

Family Support System

To perform their jobs safely and successfully, lineworkers depend on their years of training, experience and each other. Equally important is their reliance on a strong support system at home. A lineworker's family understands and supports their loved one's commitment to the greater community during severe storms and power outages. This means

in times of prolonged outages, the family and their lineworker may have minimal communication and not see each other for several days. Without strong family support and understanding, this challenging job would be all the more difficult.



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Remember to Use Caution When Burning

Each spring, Caney Valley Electric's consumer-members prepare to burn pasture for the upcoming spring grass season.

Every spring co-op employees witness damage being done to Caney Valley's poles and equipment by "controlled" burns. Please be aware that burning or even scorching a pole will compromise the integrity of the structure.

Power poles are treated with a protective coating that prevents moisture from entering the core of the pole and causing deterioration. If a pole is scorched or blackened, the protective coating is damaged. Though it may appear as just a discoloration or slight burn, this is, in fact, damage to the pole. This will significantly shorten the life of a power pole. This pole may then become a hazard and could cause an outage.

Caney Valley once again reminds members to plan your burning before you begin. It is much cheaper to prevent a pole from catching fire than to pay for a new pole. Members will be held liable for the replacement cost of pole(s) and/or equipment due to fire

damage. This cost may vary from \$1,000 to more than \$2,000 depending on the structure of the pole and equipment. It only takes a little extra effort to prevent pole damage and help control costs for you and your cooperative.

Burning of pastures and ditches does not have to result in the burning/scorching of power poles. If there are power poles in the area to be burned, clear the vegetation/weeds at least 4 feet around the base of the pole and wet the base of the pole with water before beginning to burn.

If the fire does get away from you and a pole becomes engulfed in flames, immediately call the fire department and Caney Valley Electric. Do not spray water close to the conductors! Water and electricity do not mix! This may cause a short circuit. You and/or the firefighters could be in the path of that current and serious injury or death may result.

Report any fire-damaged pole to Caney Valley Electric immediately. Not reporting the damage may cause a serious accident to happen later.



Before burning, check the property for electrical equipment and power poles to avoid damage and potential outages.

A pole that has been burned through is likely to fall over. This can leave the energized lines about a foot off the ground. If a person comes into contact with the line, they most likely will be seriously burned, or even killed. This carelessness could cost a life.

The Commitment of an Electrical Lineworker

Continued from page 16A ▶

Community Commitment

In Caney Valley's service area and across the country, electric co-op lineworkers' mission-focused mentality of helping others often extends beyond their

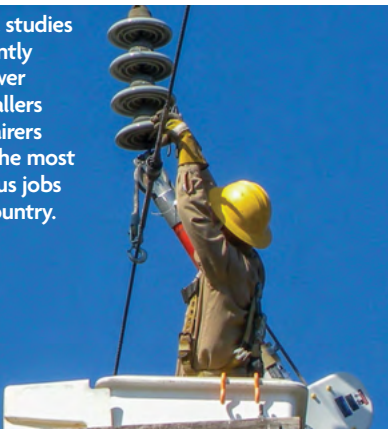
commitment to their work at the co-op. Lineworkers are often familiar figures in the community. Caney Valley's linemen can be found coaching youth sports teams, volunteering for local charities and serving on local advisory boards.

Thank You

Monday, April 8 is Lineworker Appreciation Day. Given the dedication of Caney Valley's linemen, both on and off the job, I encourage you to take a moment and acknowledge the many contributions they make to our local community. And if you see their family members in the grocery store or around town, please offer them a thank you as well.

Allen A. Zadorozny,
General Manager

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Hull Retires After 39 Years



Caney Valley Electric would like to express sincere congratulations to **ALAN HULL**, Sedan, who retired on Feb. 28. Hull worked almost 39 years for the cooperative,

starting in September 1980 as an apprentice lineman. He attained journeyman status a few years later, and was promoted to line foreman in 2008.

The board and staff join together in wishing Alan a very happy retirement! Best wishes, and enjoy all the fishing!

NO FOOLIN': April is Safe Digging Month

Spring showers bring May flowers but digging on your own this spring could spell big trouble. Even one or two small holes can matter. Don't take for granted what lines might lurk beneath the soil in your yard or easement.

Before you use that post-hole digger or other unearthing tools, STOP and call 811 (Kansas One-Call) to request that utility-owned buried electric, gas, cable and other live lines in or near your yard be marked. The service is free but digging in an unmarked yard may not be.

Keep in mind, 811 does not mark private utility lines such as privately installed electric lines, sprinkler systems or invisible fences. To have these utilities located and marked, you will need to contact a local private utility marker.

You may be considering skipping over the whole process. After all, what's the worst that can happen? There are several consequences you could face, some as serious as death.

Digging blindly could cause a power outage. You could hit a gas line and get burned or cause an evacuation in your neighborhood. You could be fined. If you hit a telephone line or fiber optic line, you might lose your telephone, cable TV or internet service. Worse yet, it could interfere with your neighborhood's emergency assistance technology.

Although it is your yard, utilities have the right of way to the live lines buried underground in places where you might

Call811.com reminds you to "Know what's below." Then dig safely.

dig. In fact, an underground utility line is damaged once every six minutes across the nation because someone started digging without having their yard properly marked, according to data collected by Common Ground Alliance.

Take a deep breath, look over your landscaping or fencing plans, call 811 and a private line marking service before you dig. Each state has its own call center to help you get digging safely. You might know the service in Kansas by Kansas One-Call, but 811 is the one-call-fits-all in the U.S. Utilities or contract companies will come to your home and mark utility-owned lines buried in your yard with one simple phone call to 811.

Safe Electricity reminds you that Call811.com lists the name and contact information for each state's digging notification service. The site also lists the advance notice required for marking services, which is usually two to three days.

So as you tiptoe through the tulips this spring and summer, know exactly what lines are underneath that flower bed and everywhere else in your yard.

Call811.com reminds you to "Know what's below." Then dig safely.

Visit SafeElectricity.org for more information.

5 STEPS FOR SAFE DIGGING

Working on an outdoor project? Careless digging poses a threat to people, pipelines and underground facilities. Always call 811 first. Here are five easy steps for safe digging:



1. NOTIFY

Call 811 or make a request online two to three days before your work begins. The operator will notify the utilities affected by your project. Contact a private line marking service to mark private lines.

2. WAIT

Wait two to three days for affected utilities to respond to your request. They will send a locator to mark underground lines owned by the utility.



3. CONFIRM

Confirm that all affected utilities have responded to your request by comparing the marks to the list of utilities the 811 call center notified. Note 811 does not mark privately-owned utility lines, invisible fences or sprinkler systems. **Call a private utility locator for these.**

4. RESPECT

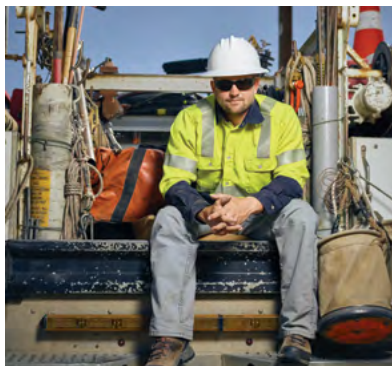
Respect the markers provided by the affected utilities. The markers are your guide for the duration of your project.



5. DIG CAREFULLY

If you can't avoid digging near the markers (within 24 inches on all sides according to Kansas law), consider moving your project location.

Source: call811.com



Committed to the job.
Committed to safety.
Committed to you, our members.

Lineworker Appreciation Day
April 8, 2019



Vegetation management improves service reliability for you—our consumer-members!



Caney Valley's Operating Statistics

| For Month Ending | Jan. 2019 | Jan. 2018 |
|-----------------------|-------------|-------------|
| Meters Billed | 5,309 | 5,394 |
| kWh Purchased | 6,007,765 | 6,253,566 |
| Cost per kWh | 0.06730 | 0.07525 |
| kWh Sold | 5,250,062 | 5,286,997 |
| Total Revenue | \$ 725,694 | \$ 757,789 |
| Purchased Power | \$ 405,356 | \$ 470,855 |
| Operating Expenses | \$ 246,127 | \$ 237,833 |
| Depreciation Expenses | \$ 67,429 | \$ 65,863 |
| Interest Expenses | \$ 46,277 | \$ 43,662 |
| Other Expenses | \$ 770 | \$ 720 |
| Operating Margins | \$ (40,265) | \$ (61,144) |
| Non-Operating Margins | \$ 3,090 | \$ 3,032 |
| Total Margins | \$ (37,175) | \$ (58,112) |
| Margins Year-to-Date | \$ (37,175) | \$ (58,112) |

Rebates Available on New Appliances

Caney Valley Electric offers rebates for the purchase and installation of new electric water heaters, ground source and air source heat pumps, ranges and dryers. From time-to-time, adjustments are made to the rebate efficiency qualifications in order to comply with changes in efficiency standards established by the federal government or by Energy Star.

All rebates and installation must be verified by cooperative personnel, and member must provide proof of purchase. If you have any questions, please call us at 620-758-2262 or 800-310-8911.

Water Heaters

Electric water heaters purchased and installed after April 16, 2016, shall not be required to have a minimum EF rating in order to be eligible for a rebate. Water heater must be 40-gallon minimum.

ON-DEMAND (TANKLESS) WATER HEATERS ARE NOT ELIGIBLE FOR A REBATE.

Rebate amounts are as follows:

For replacement of a non-electric unit or installation in new construction:

- ▶ \$200 for a lifetime warranty electric water heater
- ▶ \$150 for a standard (non-lifetime) unit

For replacement of an electric water heater:

- ▶ \$150 for a lifetime warranty electric water heater
- ▶ \$100 for a standard (non-lifetime) unit

Electric Heat Pumps

For installation in new construction or to replace an electric or non-electric unit, we will provide a flat \$200 rebate in addition to the rebate provided by Kansas Electric Power Cooperative (KEPCo). Effective April 16, 2016, Caney Valley Electric requires air source heat pumps to be Energy Star certified. Rebates vary depending on size, type of unit and SEER rating. Details are posted on www.caneyvalley.com, or you can contact our office for further information.

New Electric Dryer

For installation in new construction or to replace a non-electric dryer, we will give a \$100 rebate. Dryers must be at least 4,000 watts.

New Electric Range

For installation in new construction or to replace a non-electric unit, we will give a \$100 rebate. Unit must be at least 10,000 watts.

Statement of Nondiscrimination

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at www.ascr.usda.gov/complaint_filing_cust.html or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax 202-690-7442 or email at program.intake@usda.gov.

Outages for February 2019

Occasionally, a part or parts of the delivery system fail and an outage occurs. Following are the larger outages that occurred in February.

| Date | Area | Members Affected | Duration | Cause |
|------|---------------------------|------------------|-------------|-----------------------------|
| 2/6 | Caney sub - north circuit | 270 | 1 hr 25 min | FXB control in substation |
| 2/6 | Chautauqua substation | 870 | 2 hrs | Burned up pump motor on OCB |
| 2/15 | Sedan | 25 | 35 min | Broken jumper on phase |