

THE CANEY VALLEY ELECTRIC COOPERATIVE ASSOCIATION, INC.

TheVoice

Caney Valley Electric Cooperative Assn., Inc.

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620-758-2262, Fax: 620-758-2926

cve@caneyvalley.com.

Office Hours

Monday - Friday, 8 a.m. to 4:30 p.m.

Power Cost Adjustment

The Power Cost Adjustment (PCA) for July is \$.01182/kilowatt hour. This amounts to an additional \$11.82 per 1,000 kilowatt hours.

The PCA was implemented in 2002 to cover only the increase (or decrease) in power costs (over and above 7¢/KWH) charged to us by our wholesale power supplier Kansas Electric Power Cooperative (KEPCo) in Topeka. The PCA varies each month depending on the wholesale charges from KEPCo, and is a flow-through.

FROM THE MANAGER

Control Your Peak Usage



Allen Zadorozny

During July, August and September, we are asking you to participate in the “Peak Control” program. This voluntary program can help hold down the wholesale power

costs incurred by the cooperative.

The peak demand for electricity recorded in July and August drives a major part of the wholesale power

billing process for the eight off-peak months that follow, October through May. The lower the peak demand registered, the lower demand charges will be. Keeping the peak demand low in September is also important.

Please take time to review the key parts of Peak Control below. Contact our office at 758-620-2261 or 800-310-8911 if you have questions. Thank you for your participation in this program.

Allen A. Zadorozny, Manager

What is Peak Control & How Can You Help?

What is peak control?

Peak Control is a voluntary program in which our cooperative members can participate to hold down electricity costs.

What can members do to participate in peak control?

You can participate by voluntarily monitoring when you use electric equipment and appliances which require larger amounts of electricity.

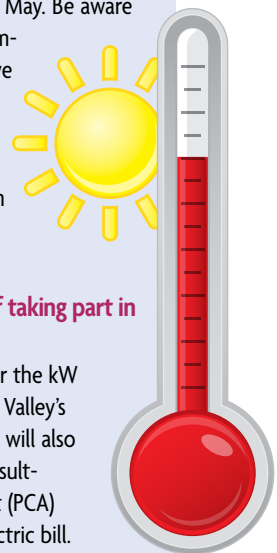
When do members need to participate in peak control?

During the hours of 4 to 8 p.m. every weekday from June 1 through September 30. The actual peak demand for June, July, August and September is the billing demand for each respective month. Special emphasis is placed during July and August, as the peak electricity demand registered

by Caney Valley during those two months drives the electricity billings from our wholesale supplier for the following eight months, October through May. Be aware of days that have high temperatures forecasted above 90 degrees; these are the type of days when peak demands usually occur. Be especially careful when using large amounts of electricity on warm days.

What are the benefits of taking part in peak control?

By helping hold the line for the kW demand charges on Caney Valley's wholesale electric bill, you will also limit the amount of the resulting power cost adjustment (PCA) charges added to your electric bill.



Keep the Fun in Your Pool Time

Before you jump in the pool this summer, you need to take the necessary steps to make sure everything is safe and you are ready for any possible emergency so that you can concentrate on having fun.

Homeowners should make sure that the National Electric Code (NEC) has been followed for wiring and that ground fault circuit interrupters (GFCIs) are properly installed on equipment in areas around pools, spas and hot tubs.

Recommendations from the Consumer Protection Safety Council (CSPC) involve:

- ▶ Knowing where electrical switches and circuit breakers are for pool, hot tub and spa equipment and know how to operate them.
- ▶ Refraining from swimming before, during and after thunderstorms.
- ▶ Having an electrician who is qualified in pool, spa, and hot tub repairs, and is experienced in inspecting and upgrading your pool, spa or hot tub in accordance with local codes and the NEC.
- ▶ Making sure all electrical wires and junction boxes are at least 5 feet away from water as required by the NEC.
- ▶ Ensuring that the overhead power lines and junction boxes are safely positioned and have the proper clearance according to the NEC when installing a new pool, hot tub, or spa.
- ▶ Knowing where overhead power lines are to avoid making contact with them while using long-handled tools to clean the pool.
- ▶ Purchasing a fiberglass shepherd's crook/rescue hook for emergencies.

Pool owners should have an emergency plan posted in plain view in the pool area with instructions on how to assist someone who is suffering an electrical shock.

One such emergency plan is available from CSPC at www.cpsc.gov/CP-SC/PUB/PREREL/prhtml03/03125.pdf. For more information on electrical safety around water, go to SafeElectricity.org.

Like Caney Valley on Facebook

Check out our new Facebook page by searching for Caney Valley Electric. We will post current information, safety and energy tips, outage information and more. Our goal is to improve communication with our members in a timely manner. Please continue to call us at 800-310-8911 or 620-758-2262 to report trouble or outages. Our Facebook page is not monitored 24/7.



Be Wary of Third Party Payment Sites

These days there are countless ways to pay for goods and services. A new trend emerging is third party bill payment services. Some of these sites may appear to be affiliated with our cooperative, but they are not.

While there are legitimate bill paying services, members who use these should be cautious to pick reputable companies. Often, these third party sites charge additional service fees and do not always make the payment the same day you pay them, which could result in your payment being late and your power being disconnected. Some of these sites/companies include but are not limited to: doxo.com, prismmoney.com, and chargesmart.com.

To help our members simplify their bill paying experience, we offer a variety of direct payment options. For details or more information on these services, contact our office.

Pay by Mail

Caney Valley's monthly bill comes complete with a return envelope you can use to insert your check or money order and mail back to us at PO Box 308, Cedar Vale, KS, 67024-0308. (Please note that all area mail goes to Wichita first to be sorted, so please allow additional time if using the Postal Service. Payment must be received in our office on or prior to the due date. We do not use the mailing post date for the payment date.)

Pay in Person

You may pay by check, cash, money order or credit/debit card at our office at 401 Lawrence, Cedar Vale. We are open from 8 a.m. to 4:30 p.m. Monday-Friday, except for most holidays.

Pay by Phone

Members can call 620-758-2262 or 800-310-8911 and pay over the phone with a credit/debit card or e-check. We recommend members use their account number when calling to ensure accuracy. For security reasons and to comply with cooperative policies, you may be asked to provide information for identification purposes.

Pay Online

You can view and pay your bill by going to our website at www.caneyvalley.com and following the link on the View/Pay Bill page, or you can go directly to our customer service portal at <https://ebill.caneyvalley.com/oscp/>.

Auto Credit Card or Bank Draft

Members have the option to have payments automatically withdrawn from their bank accounts or credit/debit cards. Credit card sign-up is available through our customer service portal or you may contact our office for a bank draft authorization form. Members will continue to receive a monthly bill, but no further action is necessary after automatic payments are initially set up.

Rebates Available to Co-op Members

Caney Valley Electric has rebates available for new electric water heaters, ranges, dryers and ground-source or air-source heat pumps.

New Electric Dryer – for installation in new construction or to replace a non-electric unit, we offer a \$100 rebate. Unit must be at least 4,000 watts, installation must be verified by cooperative personnel and the member must provide proof of purchase.

New Electric Range – for installation in new construction or to replace a non-electric unit, we offer a \$100 rebate. Unit must be at least 10,000 watts, installation must be verified by cooperative personnel and the member must provide proof of purchase.

New Electric Water Heater – for installation in new construction or to replace a non-electric unit, Caney

Valley will provide a rebate of \$150 for the purchase of a standard (non-lifetime) water heater or \$200 for the purchase of a lifetime water heater. If you are replacing an electric unit, the rebates will be \$100 for a new standard unit or \$150 for a lifetime unit.

Qualifications

- ▶ Must be 40-gallon minimum
- ▶ Installation must be verified by cooperative personnel and member must provide
- ▶ proof of purchase

New Electric Heat Pump – for installation in new construction, or to replace an electric or non-electric unit, we will provide a \$200 rebate in addition to the rebate Kansas Electric Power Cooperative (KEPCo) provides. Rebates vary depending on size, type of unit and SEER rating. Contact us for more information.

Use Caution Near Co-op Equipment

As you find yourself spending more time outdoors this summer, Caney Valley Electric reminds you to exercise caution near co-op electrical equipment.

Substations and power lines carry extremely high voltages, and if contact is accidentally made, the results can be dangerous—or even deadly.

Never climb trees near power lines. If you make contact with a tree that is touching a power line, your body could become the path of electricity from the line to the ground. If you encounter an animal trapped in a tree near power lines or inside a substation, do not attempt to remove it—no matter how furry and cute! Call Caney Valley or 911 for assistance.

Drones, airplanes and other remote-controlled devices are becoming more popular, which can be a great way to have fun outdoors, but these gadgets also bring new safety



concerns. Remote-controlled devices should never be flown near power lines, substations or other electrical equipment.

Remember these safety tips when flying a remote-controlled device:

- ▶ Keep a safe distance from electrical equipment when you fly. If contact is accidentally made with a power line or a transformer inside a substation, many members of your community could be left without electricity.
- ▶ Keep the remote-controlled device in sight at all times.
- ▶ Avoid flying if weather conditions are unfavorable. High winds could cause you to lose control of the remote-controlled device.

Here at Caney Valley, your safety is important to us. We hope you will share the message of electrical safety so that you and others can enjoy plenty of summer days filled with fun!

Right-of-Way Maintenance

As part of the cooperative's ongoing program to control harmful vegetation near our power lines, we have contracted with Northeast Rural Services of Vinita, OK, to apply herbicide along our rights-of-way in 2016.

The lines serving members north and east of Sedan in Chautauqua and Montgomery counties, plus the areas east of Chautauqua and north of Elgin are scheduled to be treated during the next few months.

NRS's two-man crew will be applying high-volume foliar spray herbicide directly to small trees, saplings, and harmful re-growth that has occurred since the lines were cleared by tree cutting. They will be using the minimum amount of herbicide judged to be effective and will be targeting specific plants that pose a hazard to the electric system. You should expect to see their pickup and/or ATV with spray equipment working along the rights-of-way under Caney Valley's electric lines.

Trees continue to pose the greatest physical obstacle to providing economical and reliable electric power to the consumers on Caney Valley's system. The problems caused by trees and the costs of controlling them are born by all of our members collectively. We appreciate your support of the cooperative's efforts to reduce tree-related problems in a fair and cost-effective manner.

If you have any questions about our spraying or line clearing activities, please call us at 800-310-8911 or 620-758-2262.



Craig Lampson

A Cyber Security Plan from the Experts

Could a computer hacker shut down the nation's electric grid?

It's a question asked in popular books, congressional hearings, and it's even the plot point in the 2007 Bruce Willis movie "Live Free or Die Hard."

Most experts answer "probably not." Part of the reason for that answer is there are a lot of people in government and the utility industry like Barry Lawson of the National Rural Electric Cooperative Association (NRECA).

As NRECA's Associate Director of Power Delivery and Reliability, Lawson spends his time working with electric co-op utilities to try to protect utilities from digital hackers.

Lawson and several others at NRECA run cyber security training sessions, publish security safety materials and develop techniques and software not only to keep the nation's electric supply reliable and secure, but to also protect sensitive member, employee and co-op data and information from identity theft.

Lawson says co-ops make a high priority of protecting themselves from the constant variety of cyber computer attacks by everyone from organized crime to hobbyist hackers, who are constantly launching attacks on every computer in the world.

Lawson says we can all use advice that's the basis for how utilities protect themselves from cyberattacks: "Try

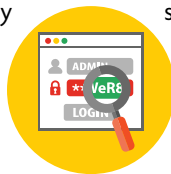


to make it as difficult as possible, and put in as many layers of protection as possible." Here are Lawson's top four tips for protecting your computer:

1 Make sure you have antivirus software installed on your computer, and remember to keep it updated.



2 Don't send emails containing personal information, like your date of birth or Social Security number, because that increases opportunities for identity theft. Be careful of typing a credit card number into a website—if you do, make sure that it's a secure website. You can tell whether it's secure by looking for the "s" at the beginning of the website address. Most begin with "http://." A secure site will begin with "https://."



3 Attachments or links in an email can contain malware—viruses, spyware and other unwanted software that gets installed on your computer or mobile device without your consent—that can infect your computer. Don't open an email attachment or click a link unless you know the person sending it, and you were expecting them to send it to you (hackers can take over an account and make it look like it's from a friend.)

4 Monitor children's online activity, and make sure they know good cyber security. Visit the U.S.

Computer Emergency Readiness Team's (UC-CERT) website at www.us-cert.gov/ncas/tips/ST05-002 for security tips on how to keep children safe online.

Statement of Nondiscrimination

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at www.ascr.usda.gov/complaint_filing_cust.html or at any USDA office, or call 866-632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax 202-690-7442 or email at program.intake@usda.gov.

Outages for May 2016

Occasionally, a part or parts of the delivery system fail and an outage occurs. Listed below are the larger outages that occurred in May 2016.

Date	Area	Members Affected	Duration	Cause
5/7	Chautauqua area	25	2 hrs 35 min	Bad breaker setting
5/20	West of Chautauqua	27	1 hr 15 min	Bird on transformer
5/21	East of Sedan	40	30 min	Reset 2 OCR's
5/26	Havana area	100	50 min	Poles broken in storm
5/26	North of Havana	240	9 hrs	Poles broken in storm
5/26	Maple City area	30	1 hr 35 min	Lightning
5/29	Sedan loop feed	500	45 min	Squirrel on breaker

Caney Valley's Operating Statistics

For Month Ending	April, 2016	April, 2015
Meters Billed	5,387	5,493
kWh's Purchased	4,365,227	4,583,121
Cost per kWh	\$ 0.0818	\$ 0.0766
kWh Sold	4,603,343	5,172,327
Total Revenue	\$ 676,074	\$ 723,895
Purchased Power	\$ 357,497	\$ 351,343
Operating Expenses	\$ 240,602	\$ 183,382
Depreciation Expenses	\$ 63,884	\$ 59,323
Interest Expenses	\$ 39,391	\$ 33,169
Other Expenses	\$ 1,680	\$ 1,150
Operating Margins	\$ (26,979)	\$ 95,529
Non-operating Margins	\$ 1,765	\$ 1,715
Total Margins	\$ (25,215)	\$ 97,244
Margins Year-to-Date	113,977	555,533